

Q&A

【 Q1】 As a Sky Pearl Club member, can I still get the mileage accrual on the flights of SkyTeam member airlines?

A1: Travelling on and after January 1, 2020, China Southern Sky Pearl Club members will continue to be entitled to mileage accrual services when flying with the following SkyTeam partners on their prime operated flights and their code-share flights with China Southern.

- Xiamen Air
- Air France
- KLM Royal Dutch Airlines
- Delta Air Lines
- Korean Air
- Middle East Airlines
- Czech Airlines
- China Airlines
- Vietnam Airlines
- AirEuropa
- Aerolíneas Argentinas
- Alitalia
- Aeroflot Russian Airlines
- Saudi Arabian Airlines

For additional information concerning China Southern's cooperation with its varied airline partners, please visit the official website of China Southern Sky Pearl Club at: <https://skypearl.csair.com/en/>.

【 Q2】 As a Sky Pearl Club member, can I still redeem the mileages for the award ticket on the flights of SkyTeam member airlines?

A2: As of January 1, 2020, China Southern Sky Pearl Club members will continue to be entitled to redemption services when flying with the following SkyTeam partners on their prime operated flights.

- Xiamen Air
- Air France
- KLM Royal Dutch Airlines
- Delta Air Lines

- Korean Air
- Middle East Airlines
- Czech Airlines
- China Airlines
- Vietnam Airlines
- AirEuropa
- Aerolíneas Argentinas
- Alitalia
- Aeroflot Russian Airlines
- Saudi Arabian Airlines

For additional information concerning China Southern's cooperation with its varied airline partners, please visit the official website of China Southern Sky Pearl Club at: <https://skypearl.csair.com/en/>.

【Q3】 As a SkyPearl Gold card or Silver card member, will I still be able to enjoy Elite Benefits when I fly with ther SkyTeam member airlines?

A3: Travelling on and after January 1, 2020, China Southern Sky Pearl Club Gold card and Silver card members will continue to be entitled to elite member services when flying with the following SkyTeam partners on their prime operated flights.

- Xiamen Air
- Air France
- KLM Royal Dutch Airlines
- Delta Air Lines
- Korean Air
- Middle East Airlines
- Czech Airlines
- China Airlines
- Vietnam Airlines
- Alitalia

For additional information concerning China Southern's cooperation with its varied airline partners, please visit the official website of China Southern Sky Pearl Club at: <https://skypearl.csair.com/en/>.

【Q4】 Is there any change for the members of SkyTeam member airlines?

A4: On and as of January 1, 2020, China Southern Airlines will continue its close relationships with airlines of the following SkyTeam partners to ensure the mileage accrual and redemption services for their members:

- Xiamen Air
- Air France
- KLM Royal Dutch Airlines
- Delta Air Lines
- Korean Air
- Middle East Airlines
- Czech Airlines
- China Airlines
- Vietnam Airlines and
- AirEuropa
- Aerolíneas Argentinas
- Alitalia
- Aeroflot Russian Airlines
- Saudi Arabian Airlines

For more information, please contact the partner airlines' frequent flyer program.

【Q5】 For the other Skyteam member airlines not mentioned above, will there be any change of the frequent flyer benefits?

A5: From January 1, 2020, Sky Pearl Club members will not be entitled to mileage accrual, redemption and elite member services for the Skyteam Airlines not mentioned above. If travelling before January 1, 2020, there will be a six month reclaim period according to the membership rules. The award tickets redeemed before 1st January, 2020 should be used within the ticket validity and travelling before 31 December, 2020. For additional information concerning China Southern's cooperation with its varied airline partners, please visit the official website of China Southern Sky Pearl Club at: <https://skypearl.csair.com/en/>.