

New Elite Benefits Structure

Elite Benefits		Contents	Silver Card	Gold Card	Platinum Card
Fixed Benefits	Ticketing And Booking	Seats Guaranteed	72H Prior To Departure	48H Prior To Departure	24H Prior To Departure
	Check In & Airport Service	Priority Standby	Priority	Priority	Top Priority
		Priority Luggage Check	Cardholder Only	+1 Companion	+2 Companions
		Priority Check-In	Cardholder Only	+1 Companion	+2 Companions
		Extra Free Baggage Allowance	10kg/1pc	20kg/1pc	30kg/1pc
		VIP Lounge Access	Cardholder Only	+1 Companion	+2 Companions (First And Business Class Lounge Access)
		Priority Security At Selected Airports			√
		Exclusive Seats For Domestic Flight	√	√	√
		Exclusive Seats For International Flight	√	√	√
		Boarding And Onboard Service	Priority Boarding	Cardholder Only	+1 Companion
	Upgrades On Boarding Gates		Priority	Priority	Priority
	Mileage Service	Redemption Nominees Management			Nominee Fast Validation 3 Times Per Year
		Elite Bonus Miles	15%	30%	50%
		Mileage Extending	√	√	√
		China Southern e-Mall Discount	√	√	√
		China Southern e-Mall Exclusive Section	√	√	√
	After-Sales &	Priority Phone	Priority	Priority	Dedicated

	More	Service			Hotline
		Priority Transfer Service	Elite Membership Transfer Counter	Elite Membership Transfer Counter	Elite Membership Transfer Counter & First And Business Class Transfer Counter
		Transit Hotel	Silver Card Standard	Gold Card Standard	First And Business Class Standard
		Flight Abnormality Service	Silver Card Standard	Gold Card Standard	First And Business Class Standard
*Flexible Benefits	Ticketing And Booking	Flight Redemption Guaranteed		√	√
		Upgrade Redemption Guaranteed		√	√
		Ticket Coupons	√	√	√
		Vacation Products Coupons		√	√
		Hotel Coupons		√	√
	Check In & Airports	International Seat Select Coupons	√	√	√
		Luggage Coupons	√	√	√
		Lounge Coupons		√	√
	Mileage Service	Waived Fees For Refunding			√
		Mileage Coupons Of China Southern e-Mall	√	√	√
	After-Sales And Others	Same-Day Flight Exchange		√	√
		Other-Day Flight Exchange			√
		Gift Silver Card			√
Customized Benefits	Benefits Of The Third Parity	Express Visa Service	√	√	√
	Status Highlights	Maternity Care Elite Status Extension	√	√	√

Remark: The flexible benefits are included in the 2020 benefits package, for the detailed price and numbers please download CSAIR official APP to unveil the surprise on July 20, 2020. (CSAIR -Me-Benefits).